

# PostIt

## Description

### PostIt — Because Emails Are for Dinosaurs

Need to get your message out right now?

**PostIt** doesn't just send messages — He sends them directly to your colleagues' apps.

Teams, WhatsApp, Slack? Boom. SMS via OVH or Twilio? Double boom.



Whether it's "Server's on fire!" or "Lunch is here," PositIt delivers your words faster than Karen can say, "*Did you get my email?*". Forget the inbox. Skip the pleasantries. Push the chaos straight to where people can't ignore it.

**PostIt**: because if it's worth saying, it's worth saying LOUD and EVERYWHERE.

## Compatibility

Switch 2024 fall or higher.

## Connections

- One incoming connection
- Traffic light outgoing connection(s)

## Use case

### Automated Production Flow Monitoring and Notification

#### Business objective

Monitor the execution status of a production process (printing, prepress, or any other automated flow), detect anomalies, and immediately alert stakeholders via various communication channels (Slack, SMS, email, OVH API).

#### Main actors

- Production system (source of events)
- Operator/Production manager (receives alerts)
- Technical manager (diagnosis and correction)

#### Scenario

1. The system executes an automated workflow.
2. The script receives status data from Enfocuss Switch.
3. If something happens, sends notifications:
  - o Chat message via Slack or Teams or WhatsApp.
  - o SMS via Twilio or OVH.
4. The operator receives the alert, identifies the cause, and takes immediate action.

#### Added value

- Drastic reduction in incident detection time.
- Limitation of costly production downtime.
- Centralization of logs and incident tickets.
- Instant and targeted communication to the right people.

## Common Flow element properties

- **Applications**  
Select a chat application you want to use to send a message like Slack , Teams, WhatsApp or SMS.

## Slack Flow element properties

- **Webhook URL**  
URL of Slack incoming webhook.
- **Channel**  
A public channel can be specified with "channel": "#other-channel", and a Direct Message with "channel": "@username".
- **User name**  
Customize the name of your Incoming Webhook.
- **Message**  
Enter a message you want to send.
- **Attachments**  
If "Yes", display a richly-formatted message attachment in Slack.
  - o **Unfurl links**  
If "Yes", it will automatically fetch and create attachments for certain well-known media URLs.

- **Pretext**  
Optional text that should appear above the formatted data.
- **Color**  
Can either be one of 'good', 'warning', 'danger', or any hex color code.
- **Title**  
Required field title displayed in a table on the message.
- **Value**  
Text value of the field. May contain standard message markup and must be escaped as normal.
- **Short**  
Flag indicating whether the `value` is short enough to be displayed side-by-side with other values.

## SMS Flow element properties

- **SMS**  
Choose sms provider

## Twilio Flow element properties

- **Account SID**  
Add your Twilio account SID
- **Auth token**  
Add your Twilio Auth token
- **From**  
Phone number "From". Enter the recipient's phone number in international format (e.g., +33612345678) without spaces or special characters.
- **To**  
Phone number "To". Enter the recipient's phone number in international format (e.g., +33612345678) without spaces or special characters.
- **Message**  
Enter a message you want to send.

## OVH Flow element properties

- **Endpoint**  
URL of OVH endpoint.
- **App key**  
Add your OVH app key
- **App secret**  
Add your OVH app secret

- **Consumer key**  
Add your OVH consumer key
- **SMS service name**  
SMS service identifier (visible in your OVH space)
- **From**  
Phone number "From". Enter the recipient's phone number in international format (e.g., +33612345678) without spaces or special characters.
- **To**  
Phone number "To". Enter the recipient's phone number in international format (e.g., +33612345678) without spaces or special characters.
- **Message**  
Enter a message you want to send.

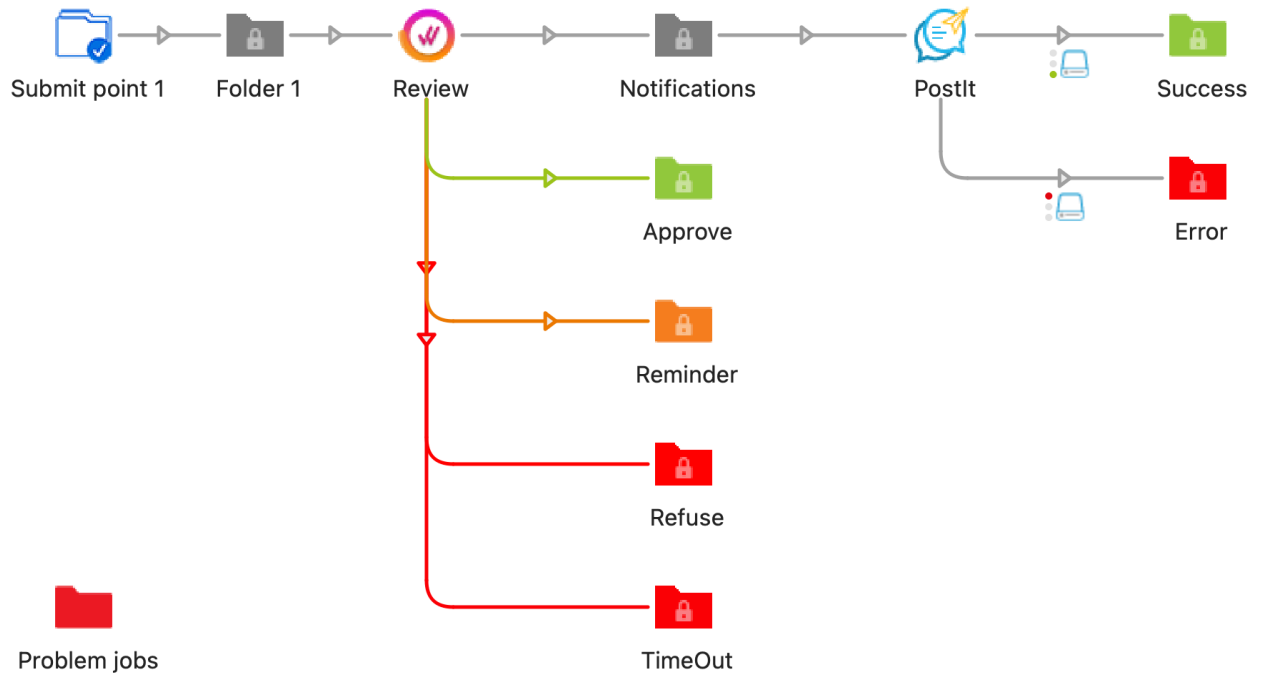
## Teams Flow element properties

- **Webhook URL**  
URL of Teams incoming webhook.
- **Message**  
Enter a message you want to send.

## What'sApp Flow element properties

- **Webhook URL**  
URL of WhatsApp incoming webhook.
- **Token**  
Token will allow you to select your WhatsApp Business account.
- **Recipient phone number**  
Enter the recipient's phone number in international format (e.g., 33612345678) without spaces or special characters. This is the number that will receive the WhatsApp message.
- **Template**  
If "Yes", will send a message based on an existing template of your Whatsapp Business account. If "No", will send a simple text message.
  - **Preview URL**  
If "Yes", it will automatically fetch and create attachments for certain well-known media URLs.
  - **Message**  
Enter a message you want to send.
  - **Template name**  
Name of your WhatsApp Business account template (e.g., "hello\_world")
  - **Language**  
Name of your WhatsApp Business account language code (e.g., "en\_US")

## Example flows



Problem jobs

Properties	
Property	Value
Element type	PostIt
Name	PostIt
Description	The Positt app allows you to send messages vi...
Applications	Slack
Webhook URL	Single-line text with variables defined
Channel	#uptimekuma
User name	PostIt App
Message	Single-line text with variables defined
Attachments	Yes
Unfurl links	No
Pretext	Single-line text with variables defined
Color	Single-line text with variables defined
Title	Single-line text with variables defined
Value	Single-line text with variables defined
Short	No